



Grievance Procedures (Parent Conflict Policy)

- Step 1: Request Teacher conference to clarify issue
- Step 2: Contact Principal if unresolved with the teacher
- Step 3: **Contact Board Designated Parent Representative
- Step 4: Contact the President of the Governing Board
- Step 5: Present issue at the next monthly Board Meeting if unresolved
- Step 6: Seek mediation with the Sponsor

**Ms. Cindy Gilmore has been designated by the OCS Board of Directors as the Representative to Facilitate Parental Involvement, provide access to information, assist parents and others with questions and concerns, and resolve disputes according to charter requirements. Ms. Gilmore can be reached at cgilmore@greenappleschools.com or 321-676-8737.



Grievance Procedures (Parent Conflict Policy)

- Step 1: Request Teacher conference to clarify issue
- Step 2: Contact Principal if unresolved with the teacher
- Step 3: **Contact Board Designated Parent Representative
- Step 4: Contact the President of the Governing Board
- Step 5: Present issue at the next monthly Board Meeting if unresolved
- Step 6: Seek mediation with the Sponsor

**Mrs. Amber Miller has been designated by the OCS Board of Directors as the Representative to Facilitate Parental Involvement, provide access to information, assist parents and others with questions and concerns, and resolve disputes according to charter requirements. Ms. Miller can be reached at millera@odysseycharterschool.com or 321-442-2742.